

ICPSR 25867

Evaluation of a Multi-Site Demonstration of Collaborations to Address Domestic Violence and Child Maltreatment in the United States, 2001-2006

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ICF International

Direct Service Worker -- Domestic Violence Service Provider Data Collection Instrument





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GREENBOOK NATIONAL EVALUATION DIRECT SERVICE WORKER SURVEY - INFORMED CONSENT

Caliber Associates, along with Educational Development Center and National Center for State Courts is conducting an evaluation of the "multi-site demonstration of collaborations to address domestic violence and child maltreatment" (the "Greenbook Initiative"). The Greenbook Initiative and the evaluation are funded by the U.S. Department of Justice and Department of Health and Human Services.

The purposes of the evaluation are to develop information about several major issues:

- What factors and activities lead to effective community collaborations to address domestic violence and child maltreatment?
- What is the impact of the Greenbook Initiative on how organizations and systems respond to families with domestic violence and child maltreatment?
- What is the impact of the Greenbook Initiative on how organizations and systems respond to one another?

You have been selected to participate in a survey because you regularly work with families who experience child maltreatment and/or domestic violence, and because your agency is an official partner of the Greenbook initiative. The Greenbook initiative in your community is implementing several activities that seek to improve the way agencies work with families who experience child maltreatment and domestic violence. The attached survey will assess the current practices and policies in your agency or place of work. The survey items ask general questions about the activities that you undertake during the course of your regular work. Later, we will use the responses you give now to determine whether these policies and practices have changed over time as a result of the Greenbook initiative.

The survey should take about 20 minutes to complete. We understand your concern about the confidentiality of your responses, and so the survey includes a stamped envelope addressed to Caliber Associates for returning the survey to the National Evaluation Team -- your supervisor and your agency will not see your responses. The survey does not ask for any identifying information, but does include a code number so that we can track which surveys have been returned and which are still outstanding. Only the National Evaluation Team will utilize this code number, however. No one in your community will have access to your individual responses from this survey. In addition, because the study is being conducted for the National Institute of Justice, the data are protected against any disclosure by statute. This Federal statute requires that, without exception, the confidentiality of identifiable information will be maintained.

Your participation in this survey is completely voluntary, but we encourage you to respond. Your community has invested a lot of time and resources in the Greenbook initiative, and your responses to this survey will significantly help in that effort. If you have any questions, please contact at the contact of the National Evaluation Team).

Thank you for your cooperation, your input will provide valuable information that can assist your agency better serve individuals experiencing child maltreatment and domestic violence.

DIRECT SERVICE WORKER SURVEY DOMESTIC VIOLENCE SERVICE PROVIDERS

	Please check this box to indicate the informed consent information on the	hat you have received, read and understand he preceding page.	the
The	e first set of questions asks about you and your	experience with the domestic violence agency.	
1.	How long have you worked in dome enter the number of months <u>or</u> year	estic violence services <u>at this organization</u> es.	? Please
	MONTHS OR	YEARS	
2.	Overall, how long have you worked enter the number of months or year	in the area of domestic violence services s.	? Please
	MONTHS OR	YEARS	
3.	Are you male or female?	Male Female	
4.	What is your race? Please check all American Indian or Alaska Nat Asian Black or African American		cific Islander
5.	Are you of Hispanic or Latino origin	n?	☐ No
6.	Do you regularly use a language oth to work with families at your agency If yes, please specify the primary languaged by you and the families to committee to committee to the specific transfer of transfer	y? Yes Luage(s)	□ No
7.	Thinking about the families you won about what percent did you have reachild maltreatment in addition to do	ason to believe that there was	%
8.	In the <u>past 12 months</u> , how many ho areas?	ours of training have you received in the	following
	TOTAL HOURS		TOTAL HOURS
A.	Domestic violence	E. Co-occurrence of domestic violence and child maltreatment	
B.	Child Maltreatment	violence and child mattreatment	
C.	Cultural competency	F. Impact of domestic violence	
D.	Reasonable efforts	on children	

The following imaginary scenario was created to gather information about how you and others like you in your agency work with some of the families that you see. As with all other survey responses, there are no right or wrong answers to any of the questions. Instead, think about how you might handle the situation if you were working with the family, assuming that all the facts described below are true.

A mother and father went out to dinner and left their two young children, ages 7 and 4, home alone. When the parents returned home, they were intoxicated and in a heated argument. As the mother attempted to take the kids to their bedroom, the father threw a chair at her and smashed a photograph frame over her head, causing bloody injuries to her head and face. The children both ran to the neighbor's house for help. The neighbor called the police. When questioned on the scene, the neighbor indicated that the mother and father went out drinking often, leaving the children unsupervised. The mother has sought help through your agency and also decided to stay at an emergency shelter with her children.

9.	ma	ould this family be involved in the court that handles child altreatment cases? By or why not?	YES	□NO
	If y A.	es: Who should be responsible for initiating the family's involvement in the court that maltreatment cases?	at handles o	child
	B.	Should anyone be responsible for following up with the family after they become involved in the court that handles child maltreatment cases? If yes, Who?	YES	□NO
10.		ould this family be involved with a child welfare agency? by or why not?	YES	□NO
	_			
	_			
	$\frac{\mathbf{If} \mathbf{y}}{\mathbf{A}}$.	es: Who should be responsible for referring the family to the child welfare agency?		
	B.	Should anyone be responsible for following up with the family after they become involved with the child welfare agency? If yes, Who?	YES	□NO

You have been working with the family described above through your agency's counseling and treatment services while they stay at the shelter and seek more permanent and safe housing. One evening after dinner, you witness the mother yelling at her 4-year-old, shaking her violently, and hitting her with a wooden hairbrush. Would that change your approach to working with this family?

11.	Should the involvement of the court that handles child maltreatment cases change from (9) above? If yes, how?	☐ YES	□NO
12.	Should the involvement of the child welfare agency change from (10) above? If yes, how?	☐ YES	□NO
13.	How else might this new information affect the way you work with this	s family?	

The next set of questions asks about some general policies and practices at your agency. Please think about your agency's <u>current</u> policies and practices.

14. Please indicate the degree to which you agree or disagree with the following statements about your agency's policies and practices:

	Strongly Disagree	Disagree	Agree	Strongly Agree
A. Staff in your agency work jointly with child protective agency staff in investigations and risk assessment.	1	2	3	4
B. Staff in your agency work jointly with child protective agency staff in services planning.	1	2	3	4
C. Staff in your agency work jointly with child protective agency staff in safety planning.	1	2	3	4
D. Domestic violence advocates have an active presence in dependency courts.	1	2	3	4
E. Your agency trains its staff regularly to understand, recognize, and respond to child maltreatment.	1	2	3	4
F. Your agency provides a child-friendly environment for the families they serve.	1	2	3	4
G. Your agency has well-trained, full-time advocates on staff to provide services or develop referral linkages for children of domestic violence victims.	1	2	3	4

	Strongly Disagree	Disagree	Agree	Strongly Agree
H. Your agency interacts with courts for the purposes of exchanging information and communication.	1	2	3	4
I. Your agency interacts with child welfare agencies for the purposes of exchanging information and communication.	1	2	3	4
J. Your agency shares resources (e.g. financial, staff) with courts.	1	2	3	4
K. Your agency shares resources (e.g. financial, staff) with child welfare agencies.	1	2	3	4
L. Your agency works with battered women who are involved with CPS to help them understand what they can expect from CPS regarding their children.	1	2	3	4
M. In cases where court involvement (for child maltreatment or custody issues) is present, your agency works with women to help them understand what they can expect.	1	2	3	4
N. In cases where court involvement is present, your agency works with women to help them understand what they need to do to keep their children.	1	2	3	4
O. Every effort is made to develop separate service plans for battered women and children. (if your agency does not create service plans for its clients, circle N/A here: N/A)	1	2	3	4
P. Children of battered women are routinely referred to appropriate services intended to meet their needs.	1	2	3	4
Q. In your community, there are sufficient staff resources and/or service providers to address the needs of individuals from different cultural backgrounds.	1	2	3	4
R. Your agency addresses parenting needs of battered women.	1	2	3	4
S. Staff at your agency ensure that battered women are informed of available batterer intervention programs for perpetrators.	1	2	3	4
T. There are written policies regarding screening for child maltreatment at your agency.	1	2	3	4
U. There are written policies regarding protecting children and monitoring their safety at your agency.	1	2	3	4
V. Staff at your agency are knowledgeable about the procedures of child protection services.	1	2	3	4
W. Your agency's policies include guidelines for assisting battered women in voluntarily reporting maltreatment to child protection agencies.	1	2	3	4
X. Your agency's policies include directions for staff about making mandatory reports to child protection services.	1	2	3	4
Y. Your agency's policies clearly guide staff in dealing with battered women who maltreat their children.	1	2	3	4
Z. Battered women are informed fully of your agency's policies with regard to child maltreatment.	1	2	3	4

Thank you for completing the survey. Please return it to Caliber Associates in the envelope provided.