



ICPSR 25867

Evaluation of a Multi-Site Demonstration of Collaborations to Address Domestic Violence and Child Maltreatment in the United States, 2001-2006

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GREENBOOK NATIONAL EVALUATION DIRECT SERVICE WORKER SURVEY - INFORMED CONSENT

Caliber Associates, along with Educational Development Center and National Center for State Courts is conducting an evaluation of the “multi-site demonstration of collaborations to address domestic violence and child maltreatment” (the “Greenbook Initiative”). The Greenbook Initiative and the evaluation are funded by the U.S. Department of Justice and Department of Health and Human Services.

The purposes of the evaluation are to develop information about several major issues:

- What factors and activities lead to effective community collaborations to address domestic violence and child maltreatment?
- What is the impact of the Greenbook Initiative on how organizations and systems respond to families with domestic violence and child maltreatment?
- What is the impact of the Greenbook Initiative on how organizations and systems respond to one another?

You have been selected to participate in a survey because you regularly work with families who experience child maltreatment and/or domestic violence, and because your agency is an official partner of the Greenbook initiative. The Greenbook initiative in your community is implementing several activities that seek to improve the way agencies work with families who experience child maltreatment and domestic violence. The attached survey will assess the current practices and policies in your agency or place of work. The survey items ask general questions about the activities that you undertake during the course of your regular work. Later, we will use the responses you give now to determine whether these policies and practices have changed over time as a result of the Greenbook initiative.

The survey should take about 20 minutes to complete. We understand your concern about the confidentiality of your responses, and so the survey includes a stamped envelope addressed to Caliber Associates for returning the survey to the National Evaluation Team -- your supervisor and your agency will not see your responses. The survey does not ask for any identifying information, but does include a code number so that we can track which surveys have been returned and which are still outstanding. Only the National Evaluation Team will utilize this code number, however. No one in your community will have access to your individual responses from this survey. In addition, because the study is being conducted for the National Institute of Justice, the data are protected against any disclosure by statute. This Federal statute requires that, without exception, the confidentiality of identifiable information will be maintained.

Your participation in this survey is completely voluntary, but we encourage you to respond. Your community has invested a lot of time and resources in the Greenbook initiative, and your responses to this survey will significantly help in that effort. If you have any questions, please contact [REDACTED] at [REDACTED] (from the National Evaluation Team).

Thank you for your cooperation, your input will provide valuable information that can assist your agency better serve individuals experiencing child maltreatment and domestic violence.

**DIRECT SERVICE WORKER SURVEY
CHILD WELFARE AGENCY**

Please check this box to indicate that you have received, read and understand the informed consent information on the preceding page.

The first set of questions asks about you and your experience with the child welfare agency.

1. How long have you been a child welfare worker at this agency? Please enter the number of months or years.

MONTHS OR YEARS

2. Overall, how long have you worked in the child welfare system? Please enter the number of months or years.

MONTHS OR YEARS

3. Are you male or female? Male Female

4. What is your race? Please check all that apply.

- | | |
|---|--|
| <input type="checkbox"/> American Indian or Alaska Native | <input type="checkbox"/> Native Hawaiian or other Pacific Islander |
| <input type="checkbox"/> Asian | <input type="checkbox"/> White |
| <input type="checkbox"/> Black or African American | <input type="checkbox"/> Other |

5. Are you of Hispanic or Latino origin? Yes No

6. Do you regularly use a language other than English to work with families at your agency? Yes No

If yes, please specify the primary language(s) used by you and the families to communicate: _____

7. Thinking about the families you worked with over the past 12 months, about what percent did you have reason to believe that there was domestic violence in addition to child maltreatment? _____ %

8. In the past 12 months, how many hours of training have you received in the following areas?

	<u>TOTAL HOURS</u>		<u>TOTAL HOURS</u>
A. Domestic violence	_____	E. Co-occurrence of domestic violence and child maltreatment	_____
B. Child Maltreatment	_____		
C. Cultural competency	_____	F. Impact of domestic violence on children	_____
D. Reasonable efforts	_____		

The following imaginary scenario was created to gather information about how you and others like you in your agency work with some of the families that you see. As with all other survey responses, there are no right or wrong answers to any of the questions. Instead, think about how you might handle the situation if you were working with the family, assuming that all the facts described below are true.

A mother and father went out to dinner and left their two young children, ages 7 and 4, home alone. When the parents returned home, they were intoxicated and in a heated argument. As the mother attempted to take the kids to their bedroom, the father threw a chair at her and smashed a photograph frame over her head, causing bloody injuries to her head and face. The children both ran to the neighbor's house for help. The neighbor called the police and also made a call to the child protection agency hotline. When questioned on the scene, the neighbor indicated that the mom and dad went out drinking often, leaving the kids unsupervised. Your agency opened the case for investigation, and you began working with the family.

9. Should this family be involved in the court that handles child maltreatment cases? YES NO
Why or why not?

If yes:

A. Who should be responsible for initiating the family's involvement in the court that handles child maltreatment cases?

B. Should anyone be responsible for following up with the family after they become involved in the court that handles child maltreatment cases? YES NO

If yes, Who?

10. Should this family be involved with a domestic violence agency? YES NO
Why or why not?

If yes:

A. Who should be responsible for referring the family to a domestic violence agency?

B. Should anyone be responsible for following up with the family after they become involved with the domestic violence agency? YES NO

If yes, Who?

As you began working with this family, you found that the mother continued to live with her abusive husband (also the children’s father), and violent incidents between the parents like the one described above were still occurring on a regular basis. Your investigation found that the mother left her children unsupervised often, and also uncovered some allegations of abuse against the mother. Would that change your approach to working with this family?

11. Should the involvement of the court that handles child maltreatment cases change from (9) above? YES NO
 If yes, how?

12. Should the involvement of the domestic violence agency change from (10) above? YES NO
 If yes, how?

13. How else might this new information affect the way you work with this family?

The next set of questions asks about some general policies and practices at your agency. Please think about your agency’s current policies and practices.

14. Please indicate the degree to which you agree or disagree with the following statements about your agency's policies and practices.

	Strongly Disagree	Disagree	Agree	Strongly Agree
A. Your agency has written guidelines concerning the reporting of domestic violence	1	2	3	4
B. A domestic violence screening and assessment tool is used regularly during intake.	1	2	3	4
C. Domestic violence information is recorded on agency forms (e.g. case findings and affidavits) in a way that clearly holds the perpetrator responsible for harm.	1	2	3	4
D. Your agency works closely with domestic violence providers to address the issue of co-occurrence of domestic violence and child maltreatment.	1	2	3	4
E. Domestic violence provider staff are included in formal child protective case conferences.	1	2	3	4
F. Your agency has a policy that clearly states the criteria under which children can remain safely with non-abusing parents experiencing domestic violence	1	2	3	4
G. Your agency trains its staff regularly to understand, recognize, and respond to domestic violence	1	2	3	4

	Strongly Disagree	Disagree	Agree	Strongly Agree
H. Staff in your agency are aware of available programs for victims of domestic violence	1	2	3	4
I. Your agency interacts with domestic violence organizations for the purposes of exchanging information and communication.	1	2	3	4
J. Your agency interacts with courts for the purposes of exchanging information and communication.	1	2	3	4
K. Your agency shares resources (e.g. financial, staff) with domestic violence organizations.	1	2	3	4
L. Your agency shares resources (e.g. financial, staff) with courts.	1	2	3	4
M. Information systems are used to conduct routine criminal records checks for domestic violence and active protection orders during all investigations of placement options (e.g. non-custodial caregivers, potential adoptive families).	1	2	3	4
N. Your agency has sufficient staff resources and/or service providers to address the needs of individuals from different cultural backgrounds in your community.	1	2	3	4

15. Please indicate the extent to which you agree that service planning at your agency focuses on the following areas.

Service planning focuses on....	Strongly Disagree	Disagree	Agree	Strongly Agree
A. Stable and safe housing for adult and child victims	1	2	3	4
B. Providing voluntary advocacy services for battered women within the child protection system	1	2	3	4
C. Offering support to battered women in a respectful way without labeling them unnecessarily as neglectful	1	2	3	4
D. Referring perpetrators of domestic violence to batterer intervention and education programs	1	2	3	4
E. Monitoring batterer attendance and compliance with court and program requirements	1	2	3	4
F. Referring adult victims to services that will increase self-sufficiency (e.g., cash assistance, employment, child support, and welfare)	1	2	3	4
G. Referring to and informing adult victims about voluntary and community-based services (e.g., parenting, substance abuse treatment).	1	2	3	4
H. Referring child victims to counseling and treatment services to assess and address the consequences of the violence.	1	2	3	4
I. Referring adult victims to legal services (e.g., legal advocacy, family law, or immigration law programs for assistance in obtaining protection orders, custody and safe visitation arrangements, child support, and/or divorce and division of marital property).	1	2	3	4
J. Discussing and, if appropriate, assisting victims in transportation to safety resources (e.g. shelters, childcare, court, educational institutions, health care services)	1	2	3	4
K. Asking for protection orders, when the adult victim agrees	1	2	3	4

Thank you for completing the survey. Please return it to Caliber Associates in the envelope provided.